

Terms and Conditions

Last Updated: October 19, 2025

Welcome to Grandma's House. These Terms and Conditions govern your use of our website www.shopatgrandmashouse.com and your purchase of any products offered on our site. By accessing or using our website, you agree to comply with and be bound by the following terms.

1. General Information

This website is operated by Grandma's House. Throughout the site, the terms "we," "us," and "our" refer to Grandma's House. By visiting our site and/or purchasing something from us, you engage in our Service and agree to be bound by these Terms and Conditions.

2. Eligibility

By using our website, you confirm that you are at least 18 years old or are accessing the site under the supervision of a parent or guardian.

3. Product Information

We strive to ensure that all product descriptions, images, and prices are accurate. However, errors may occur. We reserve the right to correct any inaccuracies, change or update information, and modify prices at any time without prior notice. All products are intended for personal use only and are not intended to diagnose, treat, cure, or prevent any disease. Always consult your healthcare provider before beginning any supplement regimen.

4. Orders and Payments

By placing an order on our website, you agree to provide accurate and complete payment and shipping information. We reserve the right to cancel or refuse any order if we suspect fraudulent activity or violation of these Terms. All payments are processed securely. We do not store your payment information.

5. Shipping and Delivery

We strive to process and ship all orders promptly. Delivery times may vary based on location and carrier delays. Once shipped, we are not responsible for delays or lost packages caused by postal services or incorrect shipping details provided by the customer.

6. Returns and Refunds

Please review our Refund Policy for full details on returns and refunds. We only accept returns on unopened and unused products within 30 days of purchase. For support, contact us at info@shopatgrandmashouse.com.

7. Intellectual Property

All content on this website, including text, graphics, images, logos, and design, is the property of Grandma's House and is protected by copyright and trademark laws. You may not reproduce, distribute, or use any content from this website without our prior written consent.

8. Limitation of Liability

Grandma's House and its affiliates will not be liable for any indirect, incidental, or consequential damages resulting from the use or inability to use our products or website. Our total liability for any claim related to your purchase will not exceed the amount paid for the product.

9. Health Disclaimer

Our products are made from natural ingredients and are not evaluated by the Food and Drug Administration (FDA). Results may vary by individual. Please consult your doctor before using any supplement, especially if you are pregnant, nursing, taking medication, or have a medical condition.

10. Privacy Policy

Your submission of personal information through the website is governed by our Privacy Policy.

11. Changes to Terms

We reserve the right to update, change, or replace any part of these Terms at any time. Updates will be posted on this page, and your continued use of the website constitutes acceptance of any changes.

12. Contact Information

If you have questions about these Terms and Conditions, please contact us at:

- info@shopatgrandmashouse.com
- www.shopatgrandmashouse.com